The Newcastle upon Tyne hospitals NHS Foundation Trust and Santen UK Limited Joint Working Agreement

Glaucoma Service Support

Executive Summary

The Newcastle upon Tyne hospitals NHS Foundation Trust (Newcastle Hospitals) is one of the largest and most successful teaching hospitals in England, providing academically led acute, specialist and local community services to patients from Newcastle, the wider North East and Cumbria, across the UK and internationally.

Santen UK is supporting the purchase of a Medisoft data tool which introduces electronic patient record system to replace handwritten notes. The data tool will allow for consistent tracking of patient numbers and accurate documentation of treatments and visual outcomes and response to treatment. This will allow for the development of guidance on patient treatment and follow up in line with current standards.

Santen is specialty pharmaceutical company dedicated to the ophthalmic field and carries out research, development, sales and marketing of pharmaceuticals and devices. Santen is the market leader in Ophthalmology in Japan for prescription pharmaceuticals and delivers products in approximately 60 countries.

As a leading company in the field of ophthalmology, Santen aims to contribute to society by supplying valuable products and services to satisfy unmet medical needs.

For the Patient	Increased confidence that treatment is provided in the most effective way. Improved patient outcomes as a result of the ability to effectively plan the service in response to demand – resulting in patients being seen in clinic sooner for timely treatment. Contribute to regional and national audits to assess real world outcomes for patients therefore improving service provision and patient outcomes.
For the NHS	Introduction of an electronic patient record system to replace hand written patient notes. Ability to review patients in a timely manner which can mean a reduction in sight loss risk in patients. Improved communication between Primary and Secondary care.
For Santen	Support the development of best practice guidance on patient pathway and protocol for treating Glaucoma. More timely patient review.

Intended Benefits

For further information please contact Santen UK on 01727 615110.